

Swiss International Air Lines - Repatriation Flights

SWISS is working in close cooperation with the Embassy of Switzerland in South Africa to arrange repatriation flights.

The repatriation flights will enable Swiss nationals, European Union members and Schengen States, as well as residents of The United Kingdom, Iceland, Norway and Liechtenstein to return home.

In addition, any South African national may make use of the repatriation flight if they are travelling for work, study, family reunions, to take up permanent residency or to receive medical treatment abroad.

Departure flight schedule

Date	Flight	From	To	Departure time	Arrival time
19 September	LX289	Johannesburg	Zurich	19:25	06:10+1
03 October	LX289	Johannesburg	Zurich	19:25	06:10+1
17 October	LX289	Johannesburg	Zurich	19:25	06:10+1

Fare Indication

From	To	Economy Class	Baggage allowance	Business Class	Baggage allowance	First Class	Baggage allowance
Johannesburg	Zurich	ZAR 17,795	1PC @ 23KG	ZAR 53,900	2PC @ 32KG	ZAR 71,680	3PC @ 32KG
Johannesburg	EU*	ZAR 18,085	1PC @ 23KG	ZAR 54,795	2PC @ 32KG	ZAR 72,455	3PC @ 32KG

Fares indicated are one way, per person, inclusive of taxes and surcharges and will be charged in South African Rand equivalent at the date of payment. *EU destinations which SWISS is operating flights to. Additional costs apply for journeys to other geographical regions.

How to purchase a new ticket

- Please visit: www.swiss.com and book your flight.
IMPORTANT: You must select **“ONE WAY”** when making your booking online, as this is a **special repatriation flight** and not a regular commercial flight.
- Please complete the attached Passenger Information excel document and return this to us at the following email: **JNBREPATQUERIES@DLH.DE**
- Only send the completed document back to us in excel format once you have made a confirmed booking.

How to make a booking if you already have an existing Lufthansa Group* issued ticket

***(Austrian Airlines, Lufthansa, Swiss International Air Lines, Brussels Airlines) :**

- Please complete the attached Passenger Information excel document.
- Please email your existing ticket number/s & booking reference together with your completed Passenger Information excel document and advise us of your preferred flight date to: **JNBREPATQUERIES@DLH.DE**
- Our Service Center will respond to you, providing you with your new booking. Please note that there may be a fare difference between your existing commercial ticket and this special repatriation air fare. Should this be the case, you will be advised and the fare difference will be collected by credit card.

Further information:

- Please note that these flights are **special repatriation flights and not regular commercial flights.**
- The flight will only take place provided that there is the **necessary approval granted by SA government.**
- All passengers will receive information about the assembly point and directions on where to meet, time, as well as other information pertaining to the journey. This will be provided by the Embassy of Switzerland in due course.
- The Embassy of Switzerland will issue you with a letter which allows passengers to travel to the assembly point. Thereafter, all passengers will be transported from the assembly point to O.R Tambo International Airport by bus. You may not travel directly to the airport yourself.
- The Department Of Home Affairs requires South African nationals / Non EU Nationals to obtain a letter from the Embassy confirming their admissibility into the country of their intended destination and transit, as well as the necessary clearance to travel.
- No Pets in Cabin permitted on Repatriation Flights. Only Guide Dogs/seeing dogs are permitted.
- Unaccompanied Minors only accepted point-to-point i.e. JNB-ZRH.